



## Hardware and Software Requirements

This document contains information to help you optimize your equipment and network for use with Community by Diligent.

### Network Preparations

We recommend that customers ensure that all local hardware and software be set up to ignore traffic going to and from the Community by Diligent servers. Exception rules should be enabled for any web content filtering, network caching, or anti-virus scanning.

Customers should ensure the domain [communitybydiligent.com](https://communitybydiligent.com) is **not blocked**. **Please let us know if you need IP addresses for our servers.**

### Email Communications

From time to time we communicate important information about Community by Diligent to our customers. Additionally, Community by Diligent sends notifications through the system alerting users about the status of certain items.

Please ensure that your organization can receive system notifications by not blocking email from both [notification@communitybydiligent.com](mailto:notification@communitybydiligent.com) and [diligent.com](mailto:diligent.com).

### Meeting Room Preparations

Wired Internet connections will provide the fastest Internet response time for members of the governing body, staff members who attend the meeting, and the display of the agenda in the meeting room when using the Community by Diligent Timer feature. If you are using wireless Internet in the meeting room and are allowing public access for the benefit of public or media attendees, make sure you have an access point or router that can deliver the bandwidth necessary for multiple concurrent connections to the Internet during a meeting, keeping in mind that many users in addition to the governing body will be utilizing the Internet at any one time to access data through Community by Diligent.

### Supported Browsers

Community by Diligent is an Internet based service and designed to work with the most current version of Chrome, Firefox, Safari and Microsoft Edge. **Use of a browser that is no longer supported by the vendor is not supported by Diligent.**



### **System and web browser compatibility**

Community by Diligent is designed and built for use on the following operating systems and web browsers

<b>Operating system</b>	<b>Web browsers (latest versions)</b>
Android	Google Chrome
IOS/OS X	Safari Google Chrome
Windows 10	Microsoft Edge* Google Chrome Firefox

\*Edge is currently the Microsoft standard browser. Internet Explorer (v.11) is a legacy application and is not supported

### **Governing Body and Staff Member System Requirements**

It is critically important that the following minimum system requirements be met:

- CPU: Intel P5 or better
- VIDEO: 1024 x 780 or better
- RAM: 4 GB or better

### **Recommended Software**

- For publishers and other content-contributing staff: PDF creator/viewer
- For the governing body and public: PDF viewer

### **Other Recommended Devices for the Governing Body**

- Apple iPad
- Android tablets
- Chromebook
- Microsoft Surface Pro
- Standard laptop